STACY M. JORDAN, MA CCC-A 4 Villa Dr. Essex Junction, VT 05452 (802) 879-1383 Home (802) 399-9542 Cell Smiordan03@gmail.com

Education:

 University of Colorado, Boulder, Colorado Teaching Assistant-1998-1999 Master's Degree in Audiology-May 2000

University of Connecticut, Storrs, Connecticut
 Summa cum Laude-1996-1998
 Bachelor's Degree in Communication Sciences-May 1998

 Keene State College, Keene, New Hampshire Dean's List-1994-1996

Employment:

9 East Network September 2019-present (contractor) Deaf and Hard of Hearing Program (Early Intervention)

Hired to review, plan and implement a new intake process for new referrals through a quality improvement framework. Supported program staff, audiologists, and schools through the new referral intake process and implementing services. Contributed and participated in other program protocols, processes as well as general audiology support.

National Center for Hearing Assessment and Management 2017-present (contractor)

Involved in various projects:

- Early Childhood Hearing Program (ECHO) attended and helped run meetings, provided education, and training in Vermont and other states.
- Communicate With Your Child? Pamphlet- part of a committee to update this parent support material used nationwide
- Newborn Hearing Screening Training Curriculum- part of a work group charged to update, rewrite, and add modules to this curriculum used nation-wide

University of Vermont Medical Center, Burlington, Vermont June 2001-Present

Vermont Early Hearing Detection and Intervention Program (VTEHDI) Project Coordinator March 2013-Present

Provide care coordination for newborns, their families and care team throughout the 1, 3, 6 EHDI continuum. Provide education, training, support, and collaboration with primary care providers, Early Head Start programs, home birth midwives, birth hospitals, audiologists and early intervention state-wide. Clinical audiology services as needed to achieve programmatic goals (cover nursery staffing gaps, screen in PCP office, and assist Early Head Start). Train community partners in the use of our program registry. Routinely participate in quality improvement through data reports, systems review, new projects, and goals. This position is a collaboration between the University of Vermont Medical Center and the Vermont Department of Health Maternal Child Health division, supported by federal funding.

Trauma Services Department

Injury Prevention Coordinator October 2010-March 2013

Event planning and delivery, grant writing, and program development. Community outreach and education for children, families, and providers. Program activities and goals based on reducing the frequency and/or severity of injuries being admitted to the trauma services department. Coordinated an active and diverse community-based injury prevention coalition (Safe Kids Vermont) under the lead of Vermont Children's Hospital. Partnership building within the organization and with other community partners was an essential part of this position.

Vermont Early Hearing Detection and Intervention (VTEHDI) Program

Program Director May 2005-February 2011

This position was a collaboration between the University of Vermont Medical Center and the Vermont Department of Health supported by federal funding. This was a dynamic program/position with many different roles, responsibilities, and community collaborations. The program's vision and mission is to ensure every Vermont born baby is supported seamlessly through the EHDI continuum.

Managed and supervised staff. Worked with hospitals to develop and implement inpatient and outpatient newborn hearing screening services, as well as, provide on-going training and support around protocols, reporting results, and equipment selection. Care management, leadership and team coordination. Direct audiology clinical work when needed. Program lead in design, development, testing and implementation of our Childhood Hearing Health Registry which is part of the state's integrated patient health database.

Grant writing, billing compliance and budget management. Strategic planning through grant cycles and beyond, program transition and sustainability. Collaborated with community providers from various professions at the local, state, regional and national level. Served as the state audiology liaison and represented VT nationally for EHDI.

Hearing Outreach Program (HOP) Audiologist September 2001- January 2005

This position was collaborative effort between the University of Vermont Medical Center and the Vermont Department of Health supported by federal grants and insurance reimbursement. Provided hearing assessments at multiple clinic locations state-wide. Assisted the clinical coordinator with tracking results for appropriate follow-up and provided on-going case management.

Newborn Hearing Screening Program Coordinator June 2001-June 2004

Coordinated the hearing screening program for three newborn nurseries, including the neonatal intensive care unit, at the University of Vermont Medical Center. Responsibilities included: hiring, training and supervising assistants, tracking annual program statistics, making referrals for outpatient follow-up, reporting results to the state health department, and annual presentations of program performance/changes to the pediatric staff. Inpatient hearing aid checks and baseline hearing test for all ages as requested.

<u>Green Mountain Speech and Hearing Services, Montpelier, Vermont-August 2000</u> <u>January 2002</u>

Full-time clinical audiologist in private practice working with the adult population. Administered comprehensive audiometric evaluations and baseline industrial testing. Dispensed, fit, modified, and verified a wide range of hearing aid technology. Provided hearing aid clinics to convalescent homes and in-service educational training to professionals and the general community.

Professional Memberships/Councils:

American Speech, Language, and Hearing Association (ASHA)

Audiology Advisory Council for ASHA 2013-2019

Directors of Speech and Hearing Programs in State Health and Welfare Agencies

Vice President of Communications and Outreach 2015-2019

Vermont Speech-Language Hearing Association (VSHA)

Programs Committee Co-Chair for VSHA 2013-2016

Vermont Hands and Voices- 2020

References: Upon Request